Bumps in the Road

Copyright Responses to COVID in Higher Education

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(All views and opinions our own)
Cambridge context

• Large and complex library system.

• Legal deposit library & working university library.

• Siloed pockets of activity.

• Recently established Copyright Helpdesk.
Copyright in crisis

- Needed to offer a quick response to ensure access.
- Cross library group convened.
- Dealing with emotions and uncertainty - staff & users.
- Unknown levels of demand.
Challenges

- Setting up a working service under stress.
- Implications for staffing in a pandemic.
- How to avoid raising expectations to unreasonable levels.
- Bringing together diverse libraries, librarians and user groups.
Service development

- Collections Recovery Group, May-July 2020.
- Teams and equipment.
- 200-500 scans per week.
Copyright declarations.

Retention of scans.

Challenges

Just write some guidance ...

e-Legal Deposit.
Training

• Good opportunity.

• Everyone needed a better understanding.

• Two workflows - research & teaching.
Next steps

• Permanent service?
• Software
• Retention
• Alumni & cost
Questions & comments?

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